Your Financial Responsibility for Emergency Department Care

A medical emergency is an injury or illness that is acute and serious enough to risk a person’s life or long term health. Depending on the illness or injury, treatment may require multiple levels of healthcare specialties from the first responders (i.e. paramedics or emergency medical techs EMTs) to emergency department physicians and specialized surgeons and/or hospitalization. This level of medical care can be very costly.

Here are some things to consider before and after your visit to an emergency department (ED).

If your medical situation is life threatening, call 911. If you are directed to a hospital emergency department, do not delay going there, regardless of whether you have medical insurance coverage. You can sort out any financial issues after your recovery.

If you have insurance, make sure to bring your card or information given to you by a family member:

- If your medical situation is not immediately life threatening call the member services number on the back of your insurance card and ask consultant where you can go for medical attention (i.e. urgent care centers, ED, or your primary care provider).
- Make sure to notify your insurance company about your ED visit and follow-up with the hospital billing department as soon as you’ve recovered so that they can bill your insurance company directly.

Note: Any portion of the bill not covered by your insurance policy is your responsibility.

If you DO NOT have insurance, there are other options available to you that can help pay your ED expenses.

- San Diego County offers several medical assistance programs that may help you pay for ED expenses. You may qualify for one of the following programs: County Medical Services (CMS), Low Income Health Program (LIHP) or Medi-Cal.
- Call the San Diego County Patient Service line at (800) 587-8118 and schedule an eligibility appointment as soon as possible. An eligibility worker will screen you for all three programs and determine if you are eligible for one of them. Some programs offer up to 30 days of retroactive coverage so when you call make sure you let the eligibility worker know you had a visit to the ED. Do not wait until you receive bills from the hospital; the 30 day retroactive coverage begins on the date that you were treated at the ED not when you receive the bills.
- If you are not eligible for county assistance or have been denied assistance, you may be able to work directly with the hospital where you received ED services to reduce your bill or arrange a monthly payment plan. Many hospitals offer charity programs for patients that do not meet assistance program’s eligibility guidelines. It is important that you communicate your financial needs with the hospital billing staff so that they can arrange to accommodate your individual needs.

If you have other questions, you may contact our Health Promotion Department for assistance at (619)-594-4133.

Patient Acknowledgment:

I am financially responsible for any health services received off campus and recognize that Student Health Services cannot reimburse costs of medical services received outside the clinic or beyond the scope of authorized services.

Patient Signature

Red ID

Date

Lichtenstein 05/7/2013
## Emergency Department Locations (open 24-hours)

<table>
<thead>
<tr>
<th>Hospital Name</th>
<th>Address</th>
<th>Phone Number</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Alvarado Hospital Medical Center</strong></td>
<td>6655 Alvarado Rd, San Diego, CA 92120</td>
<td>(619) 229-3130</td>
<td>alvaradohospital.com</td>
</tr>
<tr>
<td><strong>Paradise Valley Hospital</strong></td>
<td>2400 East 4th St., National City, San Diego</td>
<td>(619) 470-4141</td>
<td>paradisevalleyhospital.net</td>
</tr>
<tr>
<td><strong>Scripps Mercy Hospital - San Diego</strong></td>
<td>4077 Fifth Ave, San Diego 92103</td>
<td>(619) 260-7000</td>
<td>scripps.org</td>
</tr>
<tr>
<td><strong>Scripps Mercy Hospital - Chula Vista</strong></td>
<td>435 H St, Chula Vista, 91910</td>
<td>(619) 691-7000</td>
<td>scripps.org</td>
</tr>
<tr>
<td><strong>Sharp Memorial Hospital</strong></td>
<td>7901 Frost St, San Diego 92123</td>
<td>(858) 939-3400</td>
<td>sharp.com</td>
</tr>
<tr>
<td><strong>Sharp Chula Vista Medical Center</strong></td>
<td>751 Medical Center Court, Chula Vista, CA 91911</td>
<td>619-502-5800</td>
<td>sharp.com</td>
</tr>
<tr>
<td><strong>Sharp Coronado Hospital</strong></td>
<td>250 Prospect Place, Coronado, CA 92118</td>
<td>(619) 522-3600</td>
<td>sharp.com</td>
</tr>
<tr>
<td><strong>Sharp Grossmont Hospital</strong></td>
<td>5555 Grossmont Center Dr, La Mesa, CA 91942</td>
<td>(619) 740-6000</td>
<td>sharp.com</td>
</tr>
<tr>
<td><strong>San Diego Medical Center (Kaiser)</strong></td>
<td>4647 Zion Ave, San Diego 92120</td>
<td>(619) 528-5152</td>
<td>kp.org</td>
</tr>
<tr>
<td><strong>UCSD Health System Emergency Department - Hillcrest</strong></td>
<td>200 West Arbor Dr, San Diego CA, 92103</td>
<td>619-543-6400</td>
<td>health.ucsd.edu</td>
</tr>
<tr>
<td><strong>UCSD Health System Emergency Department - La Jolla</strong></td>
<td>9434 Medical Center Dr, La Jolla CA, 92093</td>
<td>858-657-7600</td>
<td>health.ucsd.edu</td>
</tr>
</tbody>
</table>

*Note: Offers a “Fast-Track” for minor injuries/illnesses, daily between 10:00am-10:00pm*
## Urgent Care Centers (hours vary by location)

### U.S. Healthworks - Hillcrest
3930 Fourth Ave, Suite 200, San Diego, CA 92103  
(619) 297-9610  
Monday - Friday  
7:00AM - 7:00PM  
**Note:** Discount coupon available from website ushealthworks.com

### U.S. Healthworks - La Mesa
8090 Parkway Dr, La Mesa, CA 91942  
(619) 697-3093  
Monday - Friday  
8:00AM - 5:00PM  
**Note:** Discount coupon available from website ushealthworks.com

### U.S. Healthworks - Kearny Mesa
5575 Ruffin Rd, Suite 100, San Diego, CA 92123  
(858) 277-2744  
7 Days a week  
24 hours a day  
**Note:** Discount coupon available from website ushealthworks.com

### URGENT CARE & More
3434 Midway Dr, San Diego 92110  
(619) 225-6200  
7 Days a week  
8:00AM - 10:00PM  
urgentcaresandiego.com

### Partners Urgent Care – UTC
4085 Governor Dr, San Diego, CA 92122  
(858) 888-7800  
Monday - Friday  
8:00AM - 8:00PM  
Saturday - Sunday  
9:00AM to 5:00PM  
**Note:** Student Discount  
partnersurgentcare.com

### Partners Urgent Care – Grossmont
6136 Lake Murray Blvd, La Mesa, CA 91942  
(619) 303-5500  
7 Days a week from  
8:00AM to 8:00PM  
**Note:** Student Discount  
partnersurgentcare.com

### East County Urgent Care - El Cajon
1625 Main St., Suite 100, El Cajon, CA 92021  
(619) 442-9896  
Monday - Friday  
8:15AM - 5:30PM  
Saturday & Sunday  
9:00AM - 3:45PM  
eastcountyurgentcare.com

### Pacific Beach Urgent Care
4490 Fanuel St, San Diego, CA 92109  
(858) 274-9116  
Monday - Friday  
8:00AM - 8:00PM  
Saturday & Sunday  
8:00AM - 4:00PM  
pburgentcare.com

### Scripps Clinic Urgent Care
15004 Innovation Dr, San Diego, CA 92128  
(858) 487-1800  
7 Days a week  
8:00AM - 8:00PM  
scripps.org

### Sharp Rees-Stealy Urgent Care - La Mesa
5525 Grossmont Center Drive, La Mesa, CA 91942  
619-644-6625  
7 Days a week  
8:00AM - 8:00PM  
sharp.com