

# San Diego State University

## Student Health Services

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### Your Financial Responsibility for Emergency Department Care

A medical emergency is an injury or illness that is acute and serious enough to risk a person's life or long term health. Depending on the illness or injury, treatment may require multiple levels of healthcare specialties from the first responders (i.e. paramedics or emergency medical techs EMTs) to emergency department physicians and specialized surgeons and/or hospitalization. This level of medical care can be very costly.

Here are some things to consider before and after your visit to an emergency department (ED).

If your medical situation is life threatening, call 911. If you are directed to a hospital emergency department, do not delay going there, regardless of whether you have medical insurance coverage. You can sort out any financial issues after your recovery.

**If you have insurance, make sure to bring your card or information given to you by a family member:**

- If your medical situation is **not** immediately life threatening call the member services number on the back of your insurance card and ask consultant where you can go for medical attention (i.e. urgent care centers, ED, or your primary care provider).
- Make sure to notify your insurance company about your ED visit and follow-up with the hospital billing department as soon as you've recovered so that they can bill your insurance company directly.

*Note: Any portion of the bill not covered by your insurance policy is your responsibility.*

**If you DO NOT have insurance, there are other options** available to you that can help pay your ED expenses.

- San Diego County offers several medical assistance programs that may help you pay for ED expenses. You may qualify for one of the following programs: County Medical Services (CMS), Low Income Health Program (LIHP) or Medi-Cal.
- Call the San Diego County Patient Service line at **(800) 587-8118** and schedule an eligibility appointment as soon as possible. An eligibility worker will screen you for all three programs and determine if you are eligible for one of them. Some programs offer up to 30 days of retroactive coverage so when you call make sure you let the eligibility worker know you had a visit to the ED. *Do not wait until you receive bills from the hospital;* the 30 day retroactive coverage begins on the date that you were treated at the ED not when you receive the bills.
- If you are not eligible for county assistance or have been denied assistance, you may be able to work directly with the hospital where you received ED services to reduce your bill or arrange a monthly payment plan. Many hospitals offer charity programs for patients that do not meet assistance program's eligibility guidelines. It is important that you communicate your financial needs with the hospital billing staff so that they can arrange to accommodate your individual needs.

If you have other questions, you may contact our Health Promotion Department for assistance at (619)-594-4133.



## Emergency Department/Urgent Care Centers

### Emergency Department Locations (open 24-hours)

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#### **ALVARADO HOSPITAL MEDICAL CENTER**

6655 ALVARADO RD,  
SAN DIEGO, CA 92120  
(619) 229-3130  
ALVARADOHOSPITAL.COM

#### **PARADISE VALLEY HOSPITAL**

2400 EAST 4TH ST.,  
NATIONAL CITY  
(619) 470-4141  
PARADISEVALLEYHOSPITAL.NET

#### **SCRIPPS MERCY HOSPITAL - SAN DIEGO**

4077 FIFTH AVE,  
SAN DIEGO 92103  
(619) 260-7000  
SCRIPPS.ORG

#### **SCRIPPS MERCY HOSPITAL - CHULA VISTA**

435 H ST,  
CHULA VISTA 91910  
(619) 691-7000  
SCRIPPS.ORG

#### **SHARP MEMORIAL HOSPITAL**

7901 FROST ST,  
SAN DIEGO 92123  
(858) 939-3400  
SHARP.COM

#### **SHARP CHULA VISTA MEDICAL CENTER**

751 MEDICAL CENTER COURT,  
CHULA VISTA, CA 91911  
619-502-5800  
SHARP.COM

#### **SHARP CORONADO HOSPITAL**

250 PROSPECT PLACE,  
CORONADO, CA 92118  
(619) 522-3600  
SHARP.COM

#### **SHARP GROSSMONT HOSPITAL**

5555 GROSSMONT CENTER DR,  
LA MESA, CA 91942  
(619) 740-6000  
SHARP.COM

#### **SAN DIEGO MEDICAL CENTER (KAISER)**

4647 ZION AVE,  
SAN DIEGO 92120  
(619) 528-5152  
KP.ORG

#### **UCSD HEALTH SYSTEM EMERGENCY DEPARTMENT - HILLCREST**

200 WEST ARBOR DR,  
SAN DIEGO CA, 92103  
619-543-6400

NOTE: OFFERS A "FAST-TRACK" FOR MINOR INJURIES/  
ILLNESSES, DAILY BETWEEN 10:00AM-10:00PM  
HEALTH.UCSD.EDU

#### **UCSD HEALTH SYSTEM EMERGENCY DEPARTMENT - LA JOLLA**

9434 MEDICAL CENTER DR,  
LA JOLLA CA, 92093  
858-657-7600

NOTE: OFFERS A "FAST-TRACK" FOR MINOR INJURIES/  
ILLNESSES, DAILY BETWEEN 10:00AM-10:00PM  
HEALTH.UCSD.EDU

## Urgent Care Centers (hours vary by location)

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### U.S. HEALTHWORKS - HILLCREST

3930 FOURTH AVE, SUITE 200,  
SAN DIEGO, CA 92103  
(619) 297-9610

MONDAY - FRIDAY  
7:00AM - 7:00PM

NOTE: *DISCOUNT COUPON AVAILABLE FROM WEBSITE*  
USHEALTHWORKS.COM

### U.S. HEALTHWORKS - LA MESA

8090 PARKWAY DR,  
LA MESA, CA 91942  
(619) 697-3093

MONDAY - FRIDAY  
8:00AM - 5:00PM

NOTE: *DISCOUNT COUPON AVAILABLE FROM WEBSITE*  
USHEALTHWORKS.COM

### U.S. HEALTHWORKS - KEARNY MESA

5575 RUFFIN RD, SUITE 100,  
SAN DIEGO, CA 92123  
(858) 277-2744

7 DAYS A WEEK  
24 HOURS A DAY

NOTE: *DISCOUNT COUPON AVAILABLE FROM WEBSITE*  
USHEALTHWORKS.COM

### URGENT CARE & MORE

3434 MIDWAY DR,  
SAN DIEGO 92110  
(619) 225-6200

7 DAYS A WEEK  
8:00AM - 10:00PM

URGENTCARESANDIEGO.COM

### PARTNERS URGENT CARE – UTC

4085 GOVERNOR DR,  
SAN DIEGO, CA 92122  
(858) 888-7800

MONDAY- FRIDAY  
8:00AM - 8:00PM  
SATURDAY- SUNDAY  
9:00AM TO 5:00PM

NOTE: *STUDENT DISCOUNT*  
PARTNERSURGENTCARE.COM

### PARTNERS URGENT CARE – GROSSMONT

6136 LAKE MURRAY BLVD,  
LA MESA, CA 91942  
(619) 303-5500

7 DAYS A WEEK FROM  
8:00AM TO 8:00PM

NOTE: *STUDENT DISCOUNT*  
PARTNERSURGENTCARE.COM

### EAST COUNTY URGENT CARE - EL CAJON

1625 MAIN ST., SUITE 100,  
EL CAJON, CA 92021  
(619) 442-9896

MONDAY -FRIDAY  
8:15AM - 5:30PM  
SATURDAY & SUNDAY  
9:00AM - 3:45PM

EASTCOUNTYURGENTCARE.COM

### PACIFIC BEACH URGENT CARE

4490 FANUEL ST,  
SAN DIEGO, CA 92109  
(858) 274-9116

MONDAY -FRIDAY  
8:00AM - 8:00PM  
SATURDAY & SUNDAY  
8:00AM - 4:00PM

PBURGENTCARE.COM

### SCRIPPS CLINIC URGENT CARE

15004 INNOVATION DR,  
SAN DIEGO, CA 92128  
(858) 487-1800

7 DAYS A WEEK  
8:00AM - 8:00PM

SCRIPPS.ORG

### SHARP REES-STEALY URGENT CARE - LA MESA

5525 GROSSMONT CENTER DRIVE,  
LA MESA, CA 91942  
619-644-6625

7 DAYS A WEEK  
8:00AM - 8:00PM  
SHARP.COM

